Current

MISSION STATEMENT

Our mission, and highest priority to our customers, is to take all necessary actions to ensure the delivery of a reliable water supply of the highest quality at reasonable and equitable costs. As part of accomplishing our mission, we commit to working cooperatively with others on projects of mutual public benefit to achieve the greatest possible efficiency and effectiveness. We further commit to communicate what we are doing, and why we are doing it.

Proposed

MISSION STATEMENT

Our mission, is to ensure the delivery of a reliable water supply of the highest quality at a reasonable and equitable price.

VISION STATEMENT

San Juan Water District utilizes knowledgeable and engaging staff to provide a safe, reliable, and secure water supply, at a reasonable cost, and as a model of regional leadership.

CORE VALUES

Service Excellence - Dedicated to going above and beyond in meeting our customers' needs.

Ethical Integrity - Acting honestly, never forsaking truth and equality.

Accountability - Accepting responsibility and taking responsibility for our actions and decisions.

Advocacy - For our fellow employees and our customers.

Professionalism – Courteously interacting with all of our stakeholders in a helpful, knowledgeable, respectful and constructive manner.

Teamwork – Safely accomplishing our dayto-day tasks as a cohesive unit in pursuit of the District's mission and goals.

VISION STATEMENT

To be the industry leader in the distribution of a reliable supply of clean drinking water, through innovative, transparent and fiscally responsible means, while providing excellent customer service to our entire service area.

CORE VALUES

Professionalism – Courteously interact with all of our stakeholders in a helpful, knowledgeable, respectful and constructive manner.

Responsiveness – Promptly respond to the needs of our customers and stakeholders in a positive manner.

Accountability – Accept and take responsibility for our actions and decisions.

Culture – Maintain the District as a desired place to work while maintaining a competitive and engaged work force.

Teamwork – Safely and collaboratively accomplish our goals in pursuit of the District's vision.

Innovation – Seek better solutions that meet new requirements, work challenges, and existing market demands.

Collaboration – Work cooperatively with our stakeholders and colleagues in meeting our goals and objectives.

Ethical Integrity – Act honestly, meet our commitments and treat others with respect and dignity.

Service Excellence – Strive for excellence in meeting our customers' needs.