

Ordinance Type	<b>District Operations</b>	Date Adopted	<b>June 28, 2006</b>
Ordinance Number & Title	<b>9000 - District Water Systems</b>	Date Amended	<b>June 26, 2019</b>

The design, materials, construction and installation of all water facilities and improvements under this Code shall be in accordance with the District’s standards, specifications, and requirements as the same may be amended from time to time.

### **9000.01 Control and Operation of Systems**

All District water systems and appurtenances thereto shall be under the management and control of the General Manager. No Person, other than an employee or agent of the District, shall have any right to operate any part of a District water distribution system. Any Person who tampers or interferes with any part or component of the system, or causes or permits any act of tampering or interfering with the system, shall be liable for any injury or damage caused thereby or resulting there from.

### **9000.02 Installation of Water Meters and Service Connections**

Installation of water meters and connection to the District water system shall be in accordance with District standards, specifications, and requirements and shall be inspected and unlocked by District personnel.

Upon payment of the applicable fees in accordance with Section 14000, the District will furnish and install a service connection of suitable capacity from its main to the curb line, or, at the election of the District, to the property line of any Premises for which a connection to the District water system is requested, provided such Premises abuts upon a public street, existing water main right-of-way, or a private service easement on which a water main of the District water system is located.

### **9000.03 Turn-On or Turn-Off of Water Service**

Except as otherwise specifically authorized by the District, only District employees shall be permitted to turn water on or off at any service connection, valve, hydrant of the District water system or to operate any device that will regulate the flow of water within the system.

### **9000.04 Inspection of Customer Premises**

By applying for or receiving water service from the District, each Customer irrevocably licenses and permits the District and its authorized employees, contractors and agents to enter upon the Customer’s Premises at all reasonable times for authorized purposes authorized by this Code and applicable laws.

Authorized District personnel shall have unrestricted access at reasonable hours to all Premises to which the District is furnishing water in order to inspect the supply system, meters or measuring devices, and backflow prevention assemblies, and to determine whether the Customer is complying with the rules, regulations and Codes of the District and applicable law concerning taking, using or wasting water.

## 9000.05 Admittance of District's Employees to Customers' Premises

After giving reasonable notice, except in situations involving risk to life or property, authorized inspectors, agents and employees of the District shall have the right of entry and access at all reasonable times in, to and upon Customers' buildings (other than the interior of residential buildings), grounds and Premises for the purpose of:

- A. Testing, changing or reading water meters installed, maintained and operated by the District. Notice is not required for the activities described in this Section 9000.05.A. To ensure the safety of employees and protect water system infrastructure, the customer shall maintain unrestricted and visible access to any water equipment and related appurtenances (e.g. water meters, fire hydrants, air release valves, etc.) at all times. This includes, at a minimum, seven feet of clearance above the equipment and one foot around where only decorative ground cover is permissible (gravel, bark, mulch, grass, etc.) to allow a person to walk around the equipment and stand upright on or near without obstruction. No trees, shrubs, or other obstacles with expansive/invasive root systems shall be planted within two feet from the edge of the equipment. The General Manager, or his/her designee, may determine if the clearance meets the intent of the ordinance. If access is deemed to be out of compliance with this ordinance, the customer is required to remove or modify the obstruction and/or reimburse the District for any costs incurred to clear the equipment on the customer's behalf. Service may be discontinued if permanent safe accessibility is not provided.
- B. Testing and inspecting backflow prevention assemblies installed, maintained, and operated by the Customer.
- C. Inspecting any and all such buildings, ground and Premises (including any and all plumbing, water piping, fixtures and connections therein or thereon) to determine the manner and quantity of water use or, the existence of any condition causing, or likely to cause, the waste of water, or affecting, or likely to affect, the furnishing or receipt of water service.
- D. Determining the existence, operation, maintenance and/or use in, on or about the buildings, ground or Premises of any plumbing, water piping, water fixtures or connections that may now or hereafter cause, create or permit back-flow, back-siphoning or any other condition affecting, or likely to affect, the purity and/or potability of the water supply furnished by the District.
- E. Confirming access and allowing separation between customer facilities and District facilities, easements, and encroachments upon easements.
- F. Making repairs and performing maintenance on any District facility.
- G. Facilitating the enforcement by said District of any and all of its ordinances, resolutions, rules, regulations and policies governing water service.

Each District inspector, agent and employee shall be furnished with, and upon the request of any Customer shall display, appropriate identification.

The unreasonable denial of entry by authorized District employees or agents for the purposes set forth in this Code shall be grounds for termination of water service.

**Revision History:**

Revision Date	Description of Changes	Requested By
6/25/08	Ord. 08-001 repealed all prior ordinances	
6/26/19	Clarify meter box clearance under section 9000.05 (A)	Lisa Brown, Customer Service Manager