SAN JUAN WATER
SINCE 1854

San Juan Water District
9935 Auburn-Folsom Road
Granite Bay, CA 95746

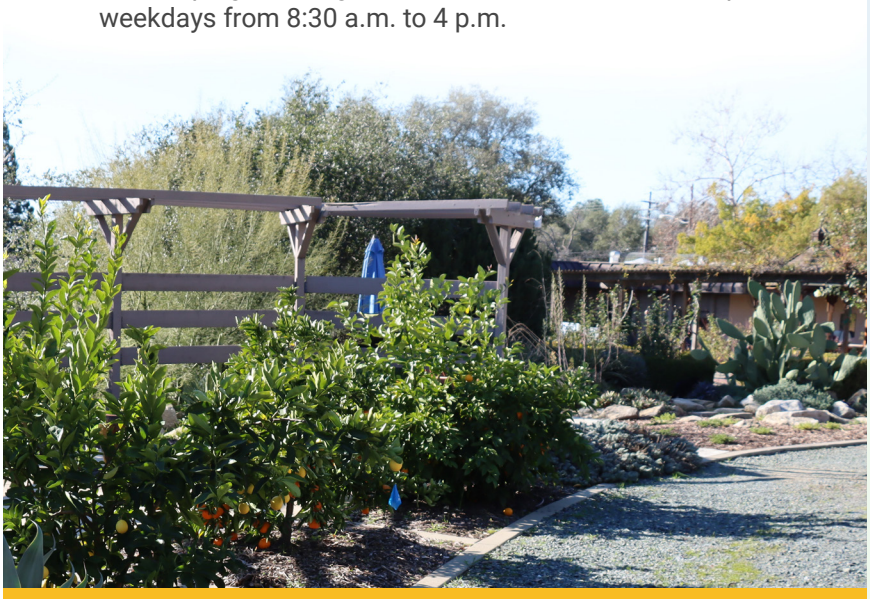
WELCOME TO THE

San Juan Water District

IMPORTANT INFORMATION FOR NEW CUSTOMERS

Get Inspired at our Water Efficient Landscape Garden

Take a self-guided tour of our Water Efficient Landscape (WEL) Garden, located behind our administration office at 9935 Auburn-Folsom Road. The garden demonstrates low-water and low-maintenance landscape designs and water-efficient irrigation techniques that can be easily applied to your yard. Plants are irrigated by "smart" irrigation controllers that make adjustments based on the weather. Low-volume sprinkler nozzles keep water on the lawn where it belongs and off sidewalks and driveways where it doesn't. A variety of drip irrigation products are shown to fit the needs of any landscaping challenge. The WEL Garden is free and open on weekdays from 8:30 a.m. to 4 p.m.



Stay Connected ✉

Visit **sjwd.org/sign-up-for-email-alerts** to sign up for email alerts and District communications.

Exceptional Water Quality

Your water comes from the pristine American River watershed. The American River begins at the high Sierra Nevada with three forks leading to Folsom Lake. Before reaching your home or business, your water first goes through an extensive treatment process and testing for more than 200 contaminants. The purity of our water meets and exceeds state and federal standards. It's some of the highest quality water available in California. Visit **sjwd.org** to view the latest annual water quality report.

Board of Directors Governs Your District

San Juan Water District is a community services district governed by a board of directors. Attend a board meeting to learn more about your water. Meetings are held on the third Wednesday of each month at 6 p.m. at 9935 Auburn-Folsom Road in Granite Bay. Agendas are available on the District's website.

Where We Serve Water

San Juan Water District is a wholesale and retail agency. The Wholesale agency provides treated water to San Juan Retail, Citrus Heights Water District, Fair Oaks Water District, Orange Vale Water Company, and the City of Folsom north of the American River, serving more than 150,000 people. Periodically, San Juan Wholesale sells water to Sacramento Suburban Water District. When water is provided to all of these agencies, over 325,000 people are served.

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9935 Auburn-Folsom Road, Granite Bay, CA 95746
HOURS: Monday – Friday 8:30 a.m. to 5 p.m.
sjwd.org

General Information/ Emergency	916-791-0115
Water Efficiency Department	916-791-2663

OTHER IMPORTANT NUMBERS

GARBAGE PICK-UP	
Recology Auburn Placer	530-885-3735
Sacramento County	916-875-5555
City of Folsom	916-461-6730
GAS AND ELECTRIC SERVICE	
PG&E	800-743-5000
SMUD	888-742-7683
SEWER SERVICE	
South Placer Municipal Utility District	916-786-8555
Sacramento County	916-875-5555
City of Folsom	916-461-6177
SCHOOL DISTRICTS	
Eureka Union (Placer County)	916-791-4939
Roseville Joint Union (Granite Bay High)	916-786-2051
San Juan Unified (Sacramento County)	916-971-7700
Folsom Cordova Unified	916-294-9000



WELCOME TO THE SAN JUAN WATER DISTRICT

WE ARE AT YOUR SERVICE!

Hello and Welcome to San Juan Water District

Our rich history dates back to the Gold Rush era - that's more than 160 years of service to the community! Our mission is to ensure the delivery of a reliable water supply of the highest quality at the lowest reasonable price. To do this, we maintain a progressive water treatment facility, supplying you with some of the cleanest water in the state. We build and maintain miles of pipe, pump stations and infrastructure. Our business is to provide water from its source in the Sierra Nevada mountains to your tap.

San Juan has many programs that can save you money, rebates being one of them. We have friendly, well-trained staff that can recommend ways for you to use water more efficiently. Attend a free workshop on topics ranging from installing drip irrigation systems to proper plant selection. Workshop schedules are located on the website calendar.

Our website is loaded with helpful information and educational resources on all things water. Visit **sjwd.org** to learn more about the District, pay your bill, view Board agendas and more. At San Juan, providing excellent and quality customer service is our priority. Our staff is always happy to assist you.

Stop by our office to say "hello" or stroll through our Water Efficient Landscape (WEL) Garden. You can gather ideas for your next landscaping project, big or small. Again, welcome to the community.

Questions? We're here to help. Call us at **(916) 791-0115** or visit us at **sjwd.org**.

FREE AND HELPFUL SERVICES / PROGRAMS

San Juan's website and staff will provide you with tips on how you can be more water efficient. Reducing your water use is good for the environment and may help reduce the cost of your water bill. Take advantage of the free programs and services we offer. Planning a new garden? Updating your irrigation system? Suspect you might have a leak? Our staff is trained by the California Department of Water Resources, the Irrigation Association, California Polytechnic State University, and the California Center of Urban Horticulture.

To optimize your yard's water efficiency, let us perform a free landscape irrigation review. It will include a look at your controller and a zone-by-zone irrigation analysis. After the review, staff will provide a report outlining your system's deficiencies, make improvement suggestions, and provide water-saving resources and websites. To schedule a free landscape review, call (916) 791-2663.

REBATES HELP SAVE WATER AND MONEY

We regularly apply for grants so we can pass the money and water-saving rebates on to you. Apply for a rebate to help offset the cost of updating inefficient irrigation systems and appliances. For a list of current rebates, visit **sjwd.org/rebates**.

CUSTOMER SERVICE AND BILLING

We bill every other month, with statements sent out on the first Wednesday and payment due by the fourth Wednesday. Please note that billing is done two months in arrears—for example, your September bill will cover services provided in June and July. This means you may not receive your first bill for a few months, and higher summer usage might appear on fall bills. Customer accounts typically remain in the property owner's name, however, if you're a renter and would like to request billing accommodations, give our Customer Service team a call to discuss your options. For more details on rates and fees, scan the QR code to visit **sjwd.org/fees-and-rates**.

"All the water we have today is all the water we'll ever have on this Earth."

- National Geographic

Incorporating water efficient practices into your daily life is just smart. Here are some tips to help you save.

INDOORS:

- Reduce shower times from 10 to 5 minutes and save 10 gallons each shower.
- Fix a leaking toilet and save 30-50 gallons per day. Free leak detection tablets are available at our district office.
- Install a hot water recirculation pump to get hot water when you want it, and stop watching cold water go down the drain. *(Rebate available)*

OUTDOORS:

- Install drip irrigation for trees, shrubs and flowers and save 15 gallons each time you water.
- Add 2-3 inches of mulch around trees and plants and save 30 gallons for every 1,000 square feet.
- Install a "smart" controller that will shut off irrigation when it rains and adjust your irrigation settings based on the day's weather. *(Rebate available)*