

Ordinance Type	District Operations	Date Adopted	June 28, 2006
Ordinance Number & Title	23000 - District Water Conservation Program	Date Amended	August 25, 2021

23000.01 Establishment of the Conservation Program

There is hereby established the District Water Conservation Program which shall be administered as provided in this Section. This program is adopted pursuant to the laws of the State of California.

23000.02 Non-Applicability of this Program to Certain Activities

23000.02.1 No provisions of the District Water Conservation Program shall apply to fire hydrants, fire mains, sprinkler lines or other equipment used solely for fire protection purposes.

23000.02.2 No provisions of the District Water Conservation Program shall apply to any hospital, health care or convalescent facility or any other type of facility where the health and welfare would be affected by restrictions on water used, nor shall it apply to veterinary hospitals. Such facilities are, however, encouraged to conserve water to the extent possible. However, this ordinance does apply to the outdoor grounds, yard and parking areas of these facilities.

23000.03 District Determination and Declaration of Water Supply Shortage Conditions

During any period of threatened or actual water shortage, the District has the right to apportion its available water supply among Customers in a manner that appears most equitable with due regard to public health and safety.

23000.03.1 The General Manager of the District, with Board concurrence, based upon all available data, shall determine and declare whether the District's water supply and/or distribution is in one of the five following conditions, and if in a water shortage stage other than Normal Water Supply conditions, the District shall notify customers as appropriate. The Water Conservation Stages are further defined in Appendix A.

Normal Water Supply: The District's supply or distribution system is able to meet all the projected water demands of its Customers in the immediate future.

Stage 1 – Water Alert: The District's water supplies are projected to be up to 10% less than projected demand.

Stage 2 – Water Warning: The District’s water supplies are projected to be between 11% and 25% less than projected demand.

Stage 3 – Water Crisis: The District’s water supplies are projected to be between 26% and 50% less than projected demand.

Stage 4 – Water Emergency: The District’s water supplies are projected to be greater than 50% less than projected demand.

23000.03.2 As soon as the District declares a particular condition to exist, the water conservation measures provided for in Appendix A for that condition shall apply to the area designated for District water service until a different condition is declared.

23000.04 Penalties for Water Waste under Any Conservation Stage

Water conservation enforcement measures for persistent water wasters shall provide the following sequence of notification, discontinuance of service and progressive reconnect fees:

- A. Notify Customer of water waste condition in writing offering District staff, use of resource library, etc., to help correct the situation, and follow up with one-on-one contact over a two-week period.
- B. After the two-week period, if the correction is not made a second letter will be sent giving a specific date for correction and notice that the District will, after that date, terminate service until a reconnect fee is paid and the correction made.

The reconnect fee shall be progressive by violation (failure to correct or eliminate water waste condition). See the District’s Schedule of Rates, Charges, Fees, and Deposits for the progressive reconnect fee amounts.

Revision History:

Revision Date	Description of Changes	Requested By
6/25/08	Ord. 08-001 repealed all prior ordinances	
8/25/21	Revisions to 23000.03 and .04, to reflect 2020 Urban Water Management Plan	

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WATER SHORTAGE STAGE DECLARATION

MANDATORY REQUIREMENTS – STAGES 1 – 4

Upon determination and declaration by the General Manager, with concurrence of the Board of Directors of a specific Stage in effect as defined in Ordinance 23000, the following mandatory water conservation requirements shall be in effect.

NORMAL WATER SUPPLY

1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
2. Water shall be confined to the customer’s property and shall not be allowed to run-off to adjoining properties or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.
3. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
4. Leaking customer pipes or faulty sprinklers shall be repaired within five (5) working days or less if warranted by the severity of the problem.
5. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof.
6. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health, esthetic or sanitary purposes, is prohibited.
7. Customers are encouraged to take advantage of the water agency’s conservation programs and rebates.

STAGE 1 WATER ALERT

1. All requirements of Normal Water Supply conditions shall continue in force and effect. Reduce total water use by 10% compared to normal use. Contact the District or visit sjwd.org for tips and techniques to reduce indoor and outdoor water use.
2. Leaking customer pipes or faulty sprinklers shall be repaired within two (2) working days or less if warranted by the severity of the problem.

3. Outdoor irrigation is limited to three days per week. Odd addresses, streetscapes, and medians shall limit watering to Tuesdays, Thursdays, and Saturdays; even addresses shall limit watering to Wednesdays, Fridays, and Sundays.
4. Pool draining and refilling shall be allowed only for health, maintenance, or structural considerations.
5. Users of construction meters and fire hydrant meters will be monitored for efficient water use.

District Actions

1. Increase drought awareness through additional public outreach measures that notify public and customers of declared stage, requirements, and available conservation program support.
2. Leak repair on District mains and laterals receives higher priority.
3. Standard rates in effect.
4. Increased monitoring of customer use.
5. Accelerate applicable infrastructure repairs and improvements.

STAGE 2 WATER WARNING

All requirements of Stage 1 Water Alert shall continue in force and effect.

1. Reduce total water use by 25% compared to normal use. Contact the District or visit sjwd.org for tips and techniques to reduce indoor and outdoor water use.
2. Leaking customer pipes or faulty sprinklers shall be repaired within 24 hours or less if warranted by the severity of the problem.
3. Outdoor irrigation is limited to two days per week. Odd addresses, streetscapes, and medians shall limit watering to Tuesdays and Saturdays; even addresses shall limit watering to Wednesdays and Sundays. No irrigation is permitted on Mondays, Thursdays and Fridays. Irrigation should be limited to the minimal amount of water necessary to keep plants and trees alive.
4. Application of potable water to outdoor landscapes during and within 24 hours after measurable rainfall is prohibited.
5. Restaurants shall serve water only upon request.

District Actions

1. Increase drought awareness through additional public outreach measures that notify public and customers of declared stage, requirements, and available conservation program support.
2. Decrease system flushing frequency.
3. Implement Drought Rates consistent with Proposition 218 and California law.
4. Implement water waste/use patrols.

STAGE 3 WATER CRISIS

All requirements of Stage 2 Water Warning shall continue in force and effect.

1. Reduce total water use by 50% compared to normal use. Contact the District or visit sjwd.org for tips and techniques to reduce indoor and outdoor water use.
2. Leaking customer pipes or faulty sprinklers shall be repaired immediately. Water service will be suspended until repairs are made.
3. Outdoor irrigation is limited to one day per week on the assigned day, and shall be confined to customer's property. Even number addresses may irrigate only on Tuesdays and odd number addresses may irrigate only on Wednesdays.
4. Application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall is prohibited.
5. Water for flow testing and construction purposes from fire hydrants and blow-offs using District water supplies is prohibited. Prohibited uses include, but not limited to, dust control, compaction, or trench jetting. Use of regulatory compliant reclaimed water for construction purposes is encouraged. Reclaimed water is not currently available within the District's service area and would need to be obtained elsewhere.
6. Flushing of sewers or fire hydrants is prohibited except in case of emergency and for essential operations or unless specifically authorized by the District.
7. Users of construction meters and fire hydrant meters will be monitored for efficient water use. Use of reclaimed water for construction purposes is encouraged.
8. Installation of new turf, lawn and/or landscaping is prohibited until the District moves to a Stage 2 or less.
9. Automobiles or equipment shall be washed only at commercial establishments that use recycled or reclaimed water.
10. Special Water Feature Distinction – No potable water from the District's system shall be used to fill or refill swimming pools, artificial lakes, ponds or streams. Water use for ornamental ponds, artificial lakes, and/or fountains is prohibited.

District Actions

1. Increase drought awareness through additional public outreach measures that notify public and customers of declared stage, requirements, and available conservation program support.
2. No commitments will be made to provide service for new water service connections.
3. Increase water waste/use patrols.

STAGE 4 WATER EMERGENCY

All requirements of Stage 3 Water Crisis shall continue in force and effect.

- 1. Health and safety use of water only.
- 2. No outdoor irrigation is allowed.

District Actions

- 1. Increase drought awareness through additional public outreach measures that notify public and customers of declared stage, requirements, and available conservation program support.
- 2. Health and safety use of water only.
- 3. Declare Water Shortage Emergency in accordance with Section 350 of Division 1, Chapter 3 Water Shortage Emergencies of the California Water Code.

Revision History:

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