

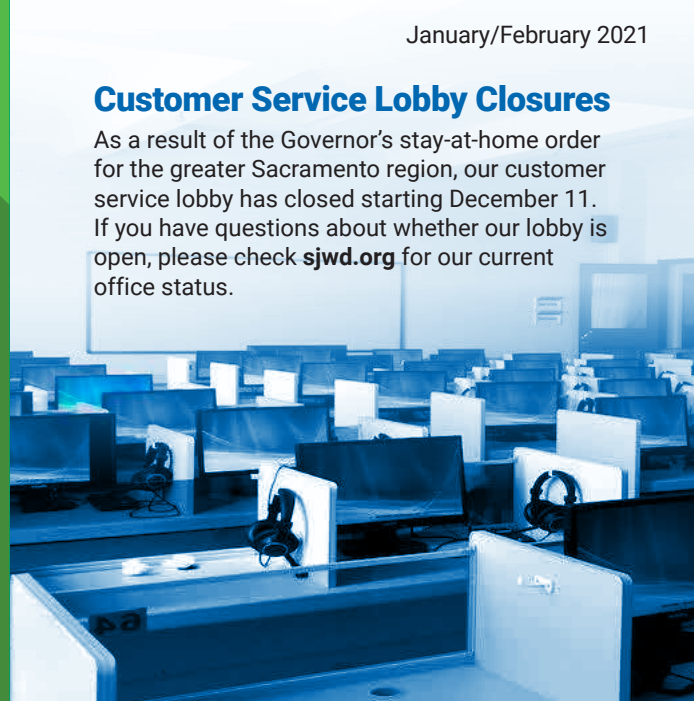
We've Upgraded Our Online Payment Portal

We've upgraded our payment portal on sjwd.org and now it is easier than ever to pay your water bill. Sign up for auto pay, make a one-time payment or view your water usage history with a simple log-on. If you haven't already created an account, login today!



Customer Service Lobby Closures

As a result of the Governor's stay-at-home order for the greater Sacramento region, our customer service lobby has closed starting December 11. If you have questions about whether our lobby is open, please check sjwd.org for our current office status.



Hibernate Your Irrigation System

If you haven't already, it's time to let your irrigation system hibernate for the winter. During the rainy season, very little, if any supplemental watering is needed.

Leaving your irrigation system on through the winter results in wasted water and can also become a safety hazard when water runoff freezes on sidewalks.

If you have a smart irrigation controller, don't worry, it will automatically adjust based on the current weather conditions.



Rate Adjustment Takes Effect In January

January 2021 marks the fifth and final year of the Board adopted five-year rate plan. The additional funding has helped us keep our infrastructure running efficiently, meet state regulations and maintain board-adopted reserve levels.

Want more information on where your payment goes? Visit sjwd.org/fees-and-rates for more information.

