

Ordinance Type	<b>District Operations</b>	Date Adopted	<b>June 28, 2006</b>
Ordinance Number & Title	<b>10000 - Customer Owned Appurtenance</b>	Date Amended	<b>July 17, 2024</b>

The District will exercise reasonable care and diligence to deliver to its Customers a continuous sufficient supply of water under pressure at the District connection to the Customer's premises. The District is not, and will not, be liable, however, for any loss, injury, damage or inconvenience to any Customer or other Person by reason of shortage, insufficiency, suspension, discontinuance, increase or decrease of water supply, water pressure, or by a water quality problem. The District also reserves the right to discontinue water service for maintenance or repair purposes. Customers shall be required to accept such conditions of water service and pressure as are provided by the distribution system at the location of the particular service connection, and to hold the District harmless from any loss, injury, damage or inconvenience arising out of low pressure or high pressure water service conditions, water quality, or from any interruptions in service. Customers dependent upon a continuous water supply should provide for their own emergency storage.

The Customer, at its own risk and expense, shall furnish, install, operate, maintain and keep in good and safe condition all equipment and facilities that may be required for receiving, controlling, applying and utilizing water on the premises of the Customer. The District shall not be responsible for any loss, damage or injury caused by the improper installation of such equipment, or the negligence or wrongful act of the Customer or of any of its tenants, agents, employees, contractors, licensees, permittees, guests or invitees in installing, maintaining or operating such equipment and facilities. The Customer is responsible for all water facilities from the Customer's side of the meter box up to, and including, the water facilities within any structure or irrigation system receiving District water service on the Customer's property.

The Customer shall be liable for any damage to District-owned water service facilities when such damage is caused by an act of the Customer or its tenant, agent, employee, contractor, licensee, permittee, guest or invitee, or when such damage is from a cause originating on the Customer's premises by an act of the Customer or its tenant, agent, employee, contractor, licensee, permittee, guest or invitee. The District shall be reimbursed by the Customer for any such damage promptly on presentation of a bill.

The full responsibility and risk for the carriage, handling, storage, disposal and use of District water shall transfer from the District to the Customer at the Customer side of the District service box, discharge nozzle of a District fire hydrant, backflow prevention assembly, or check valve assembly.

### **10000.01 Privately-Owned Water Lines**

The District assumes no responsibility for the delivery of water through privately-owned pipelines or systems, nor shall the District assume any responsibility for damages resulting from the operation of any such system even though water may be received from a District water distribution system. In cases where a District water meter is installed at some point on a privately-owned water line, the District is liable only for the water meter, meter box, and the fittings required to attach and operate the meter. The fact that a water meter is installed on a privately-owned water line does not create an express or implied dedication to public use of a private water line or impose any obligation or liability on the District to operate maintain,

repair, remove, or replace any portion of that water line. In the cases where the meter is located on a private water line, other than the appurtenances listed above, District responsibility ends on the Customer's side of the isolation valve at the main to the premises.

If meters are located on a private line, the District may, at its discretion, relocate the meter adjacent to the property line within the public right of way with the appropriate backflow and isolation facilities. The District will be required to reconnect the piping at the location of the old meter and will guarantee the work for one (1) year upon completion. The District will not take responsibility for the condition or workmanship of the private line on either side of old meter installation or the work completed. If the existing private line is not in a condition to accept the repair connections, the Customer will be required to upgrade the private line in as directed by the District.

## **10000.02 Water Pressure Regulation**

### **10000.02.1 Customer Responsibility**

The District shall assume no responsibility for water pressure regulation within a Customer's service area. The Customer shall be responsible for providing adequate safeguard measures for the Customer's water system wherever pressure regulation is necessary. The Customer shall be required to install an appropriate pressure regulation device for such service where static pressure exceeds 80 psi at the service connection (UPC Code 1007 and California State Plumbing Code).

District employees will not make adjustments to Customer-owned pressure regulators.

### **10000.02.2 Requirement for Installation in New Construction**

Customers making application for water service for new construction for residential, commercial or industrial use shall be required to install an approved meter and appropriate pressure regulation device for such service where static pressure exceeds 80 psi at the service connection (UPC Code 1007 and California State Plumbing Code).

### **10000.02.3 Pressure Regulators within District Owned Meter Box**

When existing pressure regulators are discovered within the District's meter box, the District, at its convenience, will relocate the pressure regulator out of the meter box and reinstall it on the Customer's side of the service into a new box. The District will warranty the workmanship for one (1) year from the installation. After the warranty period, the Customer shall assume all liability for maintaining the regulator.

### **10000.03 Cross-Connections and Backflow Prevention Assemblies**

The following cross-connection control program shall apply and be enforced in the District:

#### **10000.03.1 Definitions**

For purposes of this Section, the definitions in the latest version of the State Water Resources Control Boards Cross-Connection Control Policy Handbook (CCCPH) shall apply.

#### **10000.03.2 Responsible Officer**

The General Manager, or personnel authorized by the General Manager, shall be responsible to protect the District's public water supply from contamination by cross-connections and to carry out and implement this policy. Authorized Personnel must be certified in the State of California by a District-approved entity.

#### **10000.03.3 General Regulations and Prohibitions**

Each Customer and water user shall comply with this Section and all applicable federal and state laws and regulations concerning the separation of dual water systems, protection against cross-connections with auxiliary water supplies, and protection from contamination due to backpressure and backflow from the Customer's premises. There shall be no physical interconnection between an auxiliary water supply and the District's water supply without a District approved backflow prevention assembly on any property served by the District. Any water user with an auxiliary water supply on the water user's premises shall (1) install and maintain at the water user's sole cost and expense a reduced pressure principle backflow prevention assembly on the premises, or (2) demonstrate to the satisfaction of the District that the auxiliary water supply is not connected and cannot readily be connected to the District water system. However, any water user with a private well shall install an approved backflow prevention assembly on the service lateral at the point of service near the property line.

#### **10000.03.4 Backflow Prevention Assemblies Protection**

The District recommends that a thermal blanket for freeze protection be installed on all backflow prevention assemblies exposed to the elements.

#### **10000.03.5 Backflow Prevention Assembly Standards**

The type, location, and size of the backflow prevention assembly required by this Section shall be approved by the District Engineer or District-authorized personnel prior to installation. In approving such assemblies, the District shall follow the standards established by the latest version of the State Water Resources Control Boards Cross-Connection Control

Policy Handbook, California Code of Regulations, Title 17, and applicable AWWA standards.

Effective July 1, 2024, CCCPH, Article 2, Sub-Section 3.2.2(e) requires that the District's distribution system be protected with no less than a double check (DC) protection device for premises with a fire protection system. Locations that do not meet this minimum standard shall be upgraded by July 1, 2029. District may discontinue service for any premises that do not meet this requirement until the upgrade is completed. All costs associated with upgrading the backflow device shall be borne by the Customer.

Backflow devices that are inaccessible and/or untestable shall be upgraded to current District standards upon transfer of ownership. Locations identified by the District that have this issue may have a lien placed upon the property. Water service will not be established until the backflow device is upgraded and approved by the District. All costs associated with upgrading the backflow device shall be borne by the Customer.

#### **10000.03.6 Installation of Backflow Prevention Assemblies**

Upon completion of installation of a backflow prevention assembly, the backflow prevention assembly shall be inspected by District-authorized personnel. If the inspection determines that the assembly is not installed properly, the Customer, at his or her sole cost and expense, shall correct the installation and call for a re-inspection within the timeframe specified by the District at the time of failure.

#### **10000.03.7 Surveys**

Authorized personnel shall, from time to time, conduct surveys of water users in the District to identify water user premises where auxiliary water supplies and/or cross-connections without approved backflow prevention assemblies are likely to occur. If, as a result of such survey or by other means, the authorized personnel learns of an auxiliary water supply or cross-connection without a backflow prevention assembly in the District, then he or she shall give written notice to the Customer on whose premises such auxiliary water supply or cross-connection is found informing such user that he or she must install an appropriate backflow prevention assembly. The Customer shall, within the timeframe specified by the District at the time of failure, and at his or her sole cost and expense, either install an approved backflow prevention assembly or remove the auxiliary water supply to the satisfaction of the District.

### **10000.03.8 Testing**

After the installation of any backflow prevention assembly required under this Section, the District or authorized representative shall test and inspect the assembly on an annual basis, or more frequently if determined necessary. A fee shall be charged to the Customer for the test per the current Schedule of Rates, Charges, Fees and Deposits. If the testing and inspection reveals that the backflow prevention assembly is not working properly, then the Customer, at his or her sole cost and expense, shall repair or replace the assembly within the timeframe specified by the District at the time of failure. The Customer shall have the device retested by a certified backflow assembly tester and return the District provided test form along with the gauge calibration certification to the District. If the District is required to test the device, a retesting fee (as set forth in the District's current Schedule of Rates, Charges, Fees, and Deposits) shall be paid to the District by the owner of record.

### **10000.03.9 District Inspections**

Authorized personnel and/or designated representatives shall inspect on an annual basis all premises known to have an auxiliary water supply to confirm that the auxiliary water supply is not interconnected with the District's approved water supply. Such an on-site inspection of the premises shall also be made by authorized personnel upon any change of ownership of a premises known to have an auxiliary water supply.

### **10000.03.10 Recordkeeping**

The District shall keep and maintain written records of locations of auxiliary water supplies and backflow prevention assemblies, backflow prevention assembly installation and repair records, written statements concerning auxiliary water supplies, and survey, testing and inspection reports.

### **10000.03.11 District Access to Premises**

See Ordinance 9000.05 Admittance of District's Employees to Customers' Premises.

### **10000.03.12 Enforcement**

In addition to any other remedy provided by this Code or by law, if a Customer fails to comply with any provision of this Section within the timeframe specified by the District at the time of notification, then the District may discontinue water service, in accordance with Section 11000.02, to Customer's premises until the Customer fully complies with this Section to the satisfaction of the District.

**Revision History:**

Revision Date	Description of Changes	Requested By
6/25/08	Ord. 08-001 repealed all prior ordinances	
2/26/20	Amended to reflect the District's policy regarding the charging for services related to backflow prevention assembly testing	Adam Larsen, Interim Field Services Manager
7/17/24	Clearly state the District's responsibility for meters on privately-owned water lines; to state the action the District will take when pressure regulators are found in meter boxes; and language required because of new guidelines from the State Water Resources Control Board	Legal Affairs Committee